

COST: R5 721.25 pp (incl VAT)

Incident Investigation Training

This 3-day Training Course Equip Incident Investigators with the Necessary Skills to Conduct Effective Investigations.

COURSE CONTENTS

Introduction to the analysis process

- *Present areas of concerns during incident investigation*
- *Communication during the investigation process*
- *Definitions, terminology, and investigation models*
- *Purpose/advantages of effective incident investigations*

Activities before conducting an analyses

- *In Loco Inspection*
- *Communication with all stakeholders*
- *Collecting evidence and data*
- *Effectively interviewing witnesses*
- *Venue and other logistics*

Steps in conducting the analysis

Other incident analysis techniques

- *Change analysis*
- *Time series event charts*
- *5 Why's*

WHO SHOULD ATTEND:

- Safety and health practitioners
- Engineers and senior technical personnel
- Mining/Operational managers that may be involved in incident investigations

SAQA Unit Standard: 120335 – NQF level 03 – 5 Credits

CONTACT

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