

**Cost: R8 418 pp (incl VAT)**

## Lead Investigator Training

### COURSE DESCRIPTION

This 5-day course will boost your theoretical knowledge and practical skills required to perform the duties of a Lead Investigator for an ICAM, RCAT, LFI, SIAT or any other type of incident investigation.

### COURSE CONTENTS

- Legal requirements (MHS Act, COID Act)
- Evolution of incident investigation theory
- Definitions and global trends in investigations
- Overview of the different investigation techniques
- Immediate actions following an incident
- Classification and notification of incidents
- Conducting interviews and collecting evidence
- Constructing an Event and Causal Factor Chart
- Establishing the context in which incidents happen
- Understanding human behaviour from different perspectives, including Neuroscience
- Identify and analyse incident causal factors such as individual or team errors: task, environmental or workplace factors; organizational or system failures
- Draft an investigation report with recommendations
- Sharing conclusions and lessons learned

*Unit Standard: 120335,259617 (aligned) SAQA: 99714 (Module 5)*

**CONTACT**  
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